ISEC7

GOVERNMENT SERVICES

ISEC7 SPHERE

BOOST YOUR WORKSPACE OPERATION PERFORMANCE
MONITORING | MANAGEMENT | MIGRATION

TOP USE CASES

- VIP User Monitoring
- User & Endpoint Monitoring
- Compliance Monitoring
- Transaction Monitoring
- UEM Monitoring
- Endpoint Lifecycle Management
- Reduce IT Operations
- Multi-UEM Support
- Multi MTD Support

KEY BENEFITS

- Centralized control saves times & reduces operational costs

- Earlier detection of points of failure reduces the cost of downtime & increases productivity

- End-to-end visibility provides better user experience & fewer help desk calls

- Ability to monitor compliance helps mitigate security risks & avoid expensive fines

- Detection of weak mobile infrastructure components facilitates planning for future investments

ABOUT

What Is ISEC7 SPHERE?
ISEC7 SPHERE enables organizations to manage and monitor their entire digital workplace infrastructure and network, and quickly identify and resolve issues — from one web-based, central console.

KEY COMPONENTS

Centralized Real-Time Control
With support for over 200,000 endpoints, ISEC7 SPHERE streamlines the administration of even the most complex infrastructure, regardless of the diversity of UEM systems, servers, networks, and applications. The solution retrieves data from all the company's systems and presents them on one dashboard. With only one system to manage, issues are identified and resolved faster, requiring less IT staff with significant impact on the operational cost.

Proactive Alerts Prevent Outages
Via the solution dashboard and dynamic infrastructure network view, IT administrators and help desk staff get real-time updates about the mobile infrastructure. The system can monitor over 1,000 parameters and flags potential issues before they impact the users. Customizable proactive alerts are sent to assigned IT staff who can resolve issues before they turn into outages.

User Migration Tool Kit
The solution handles migration of UEM accounts and managed endpoints with automated settings mapping, making transitions smoother and more cost-efficient.

Compliance Monitoring
ISEC7 endpoint tamper detection and UEM compliance monitoring enables regulated industries and governments to efficiently monitor compliance against regulations to prevent a data breach and fines.

User Self-Service
Via the fully customizable self-service module, mobile users are able to self-provision, manage and troubleshoot devices. It simplifies tasks such as remote lock, wipe and activation and cuts down helpdesk calls while increasing user satisfaction.

Certificate Monitoring and Quantum Key Distribution Support
ISEC7 SPHERE builds on its ability to monitor certificate validity and security scoring to also support Quantum Xchange, a quantum agnostic solution that delivers on-demand, ephemeral key pairs that are dynamically regenerated to replace traditional, pre-shared keys fraught with security risks. SPHERE supports monitoring, management and enrollment of Phio TX mesh network.

ABOUT ISEC7 GOVERNMENT SERVICES

ISEC7 Government Services is the professional & managed services branch of ISEC7 INC in Baltimore, Maryland, and part of ISEC7 Group, supporting the United States Federal Government and Department of Defense and a serving as a leading provider of mission critical digital workplace solutions for both unclassified and classified use.

Our professionals specialize in designing and supporting environments focused on enabling secure and productive end user computing. We emphasize usability while also maintaining a strong security posture around key Zero Trust principles and implementing continuous monitoring capabilities to meet NSA requirements for CSfC environments. 100% of the ISEC7 Government Services workforce holds government security clearance.

Whether your organization needs communications for field/remote workers, classified air-gapped mobile communications, or simply wants to enable an anywhere workplace for employees, we provide the services and tools to enable those capabilities.

CONTACT

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FEATURES

UEM remote management
- User and device management
- Policy management & enforcement
- Group & profile management

Monitoring
- Security Information and Event Management (SIEM)
- Preconfigured mobile service monitoring
- Multiple UEM/MTD systems
- Microsoft Exchange ActiveSync monitoring
- User & Endpoint monitoring
- Mobile application monitoring
- Compliance monitoring
- Reporting with performance & trend analysis
- Integration with ISEC7 MAIL
- Integration with ISEC7 CLASSIFY

User Self Service
- User self-administration
- Statistics & reports
- Support Ticket System
- Activation wizards
- Shop with order management
- Custom training, documentation and videos

Migration Toolkit (Professional Services)
- Mobile endpoint & account migration
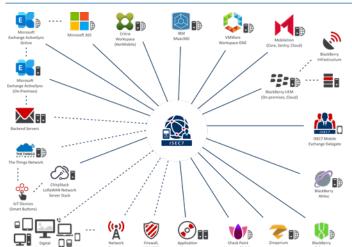- Infrastructure (on-premises or cloud)
- Cross forrest

SUPPORTED PLATFORMS

- BlackBerry® UEM (on-premises & cloud)
- BlackBerry® Dynamics
- BlackBerry® Optics/Cylance
- Check Point Harmony Mobile
- Citrix Workspace
- IBM MaaS360
- Microsoft Intune and O365 Cloud services health
- Microsoft Exchange
- Microsoft Online
- Microsoft SQL Server
- MobileIron (on-premises & cloud)
- VMWare Workspace ONE (on-premises & cloud)
- Web Servers
- Zimperium IPS
- Load Balancers, Firewall, Routers...

SERVICE OFFERINGS

- 24/7 Support
- Professional and Managed Services
- Integration
- Training & Certification
- Security
- Migrations

ARCHITECTURE